



## Software Solutions and Services for SAP



## About CitiXsys

CitiXsys is a leading provider of software products in the Retail and Wholesale Distribution Supply Chain domain. CitiXsys provides a series of cross industry and industry-specific software solutions to help businesses meet their changing needs. The organization's success is reflected in delivering solutions that offer security, reliability, availability and performance. CitiXsys also provides implementation, integration and customization services to its partners and customers worldwide.

CitiXsys' clients include globally recognized companies like Swarovski Optik, Greiche & Scaff, Britannia, Wellborn Cabinet, Inc., Biotique, Colio Wines, Reeves Floral, Margaret Howell, Sharks, Walrus Brands, Nestle Australia Ltd, Boss & Co, Alcan and many more.

CitiXsys is the recipient of the SAP Pinnacle Award 2008, a global recognition given by SAP to its most valued partners. CitiXsys received this award in the SME Global Innovation Partner category. In 2007, CitiXsys was awarded the ISV Partner Sales Excellence Award for Revenue and in 2006 the ISV Solution Partner Quality Excellence Award by SAP America, Inc., a subsidiary of SAP AG.

CitiXsys has its corporate headquarters in New York City, USA, an R&D center in New Delhi, India and offices in Chicago, Toronto, London, Sydney, Melbourne and Perth. It also has strategic alliances with SAP US, UK, Australia, India and a number of other technology partners for product development and related services.

### CitiXsys Support Services

A global IT firm, CitiXsys also provides support services to complement our products and services offering. We realize that it is important to get on-demand support to compete in today's dynamic business environment and offer different levels of support to suit your organization's unique business needs.

Our support services are carefully designed on a focussed and structured approach that can accommodate to various levels based on your business requirement.

At all times, we provide 24x7 global technical support via telephone and email to our partners and customers for SAP Business One and CitiXsys software solutions.

Our support services include:

- ✓ SAP Business One Support
- ✓ CitiXsys Product Support
- ✓ Partner Support

So whether you are looking for expertise in SAP Business One design and deployment, implementation or integration, our state-of-the-art facilities and experts are always there to provide you support.

### CitiXsys Global Competence Center

CitiXsys delivers end-to-end solutions that support SAP Business One solutions. To complement our service and products offering, we have established a Global Competence Center (GCC) in New Delhi, India, with the aim of being the primary hub of delivering our services and support to SAP Business One partners and customers.

The GCC provides proactive services and support to help derive the maximum optimization of SAP Business One solutions. These include: remote consulting expertise for SAP Business One, project and design assistance, application configuration, custom programming and software development.

“The partnership between CitiXsys and SAP is about creating real business value for customers and for partners. As an SAP partner, CitiXsys works closely with SAP and has an impressive wide range of development expertise with SAP Business One, especially their skillful integration of SAP Business One to mySAP. Overall, CitiXsys delivers value on many levels with their efficiency, rapid response and deep knowledge base. I'm truly glad to have CitiXsys as an SAP partner.

Glen Doody,  
Vice President, Channel Enablement, SAP

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## Flagship Products

### iVend Retail

iVend Retail is an end to end Retail Management Solution for Retail Store Chain companies covering all aspects of Retail Business ranging from Head Office functions to Back Office Store and POS operations. An iVend Retail setup can range from a Single Store with one POS to a complex multistore environment with complete integration with your day to day business operations.

### Inventory Pro

Inventory Pro from CitiXsys enhances SAP Business One inventory features to make managing inventory easier and more efficient. The Inventory Pro has been designed for customers with transactional inventory volumes that deal with multiple items. With Inventory Pro, customers can select from 3 modules to manage inventory more effectively. These modules include: Bin Location Management, Multiple Units of Measure and Available to Promise.

### InterCompany Solution

CitiXsys' InterCompany solution is a unique product that enables organizations that control more than one legal business entity to share data easily and effectively between partner companies. Designed to enable financial data consolidation and inter-divisional transactions, it provides business insight across partner companies.

### Item Matrix

Item Matrix is an add-on solution for SAP Business One that enables the process of tracking and controlling inventory faster and easier. It seamlessly integrates with the Order Entry, Purchasing and Inventory modules of SAP Business One.

### Credit Card Application

CitiXsys' Credit Card Application for SAP Business One provides complete credit card functionality by enabling merchants to accept all major credit cards. The Credit Card Application offers a wide array of options to meet various needs - from accepting credit cards to credit card settlement as well as seamless processing of credit card transactions in real-time from SAP Business One.

## Services Portfolio

### SAP Business One Implementation

At CitiXsys, our consultants work closely to understand your business functions, processes and procedures, including your business requirements and needs before implementing any solution. We believe this investment is essential in capitalizing on an "out of the box" product functionality to get our customers up and running quickly, efficiently and cost effectively. Our full range of implementation services are carefully aligned with SAP Business One to include: strategic planning, defining business requirements, software design, configuration, building, testing, deployment, upgrades, maintenance, optimization and support.

### mySAP-SAP Business One Integration

CitiXsys consultants work closely with clients to make sure that they achieve the maximum benefits from the SAP Business One solution. With in-depth domain knowledge and expertise across various verticals that include retail, warehousing and logistics, CitiXsys provides end-to-end customized integration solutions. Our SAP Business One Integration solutions include: project management, business process re-engineering, project risk management, system design, training, business transformation services, knowledge and change management and rollout and support services.

### InterCompany Consolidation

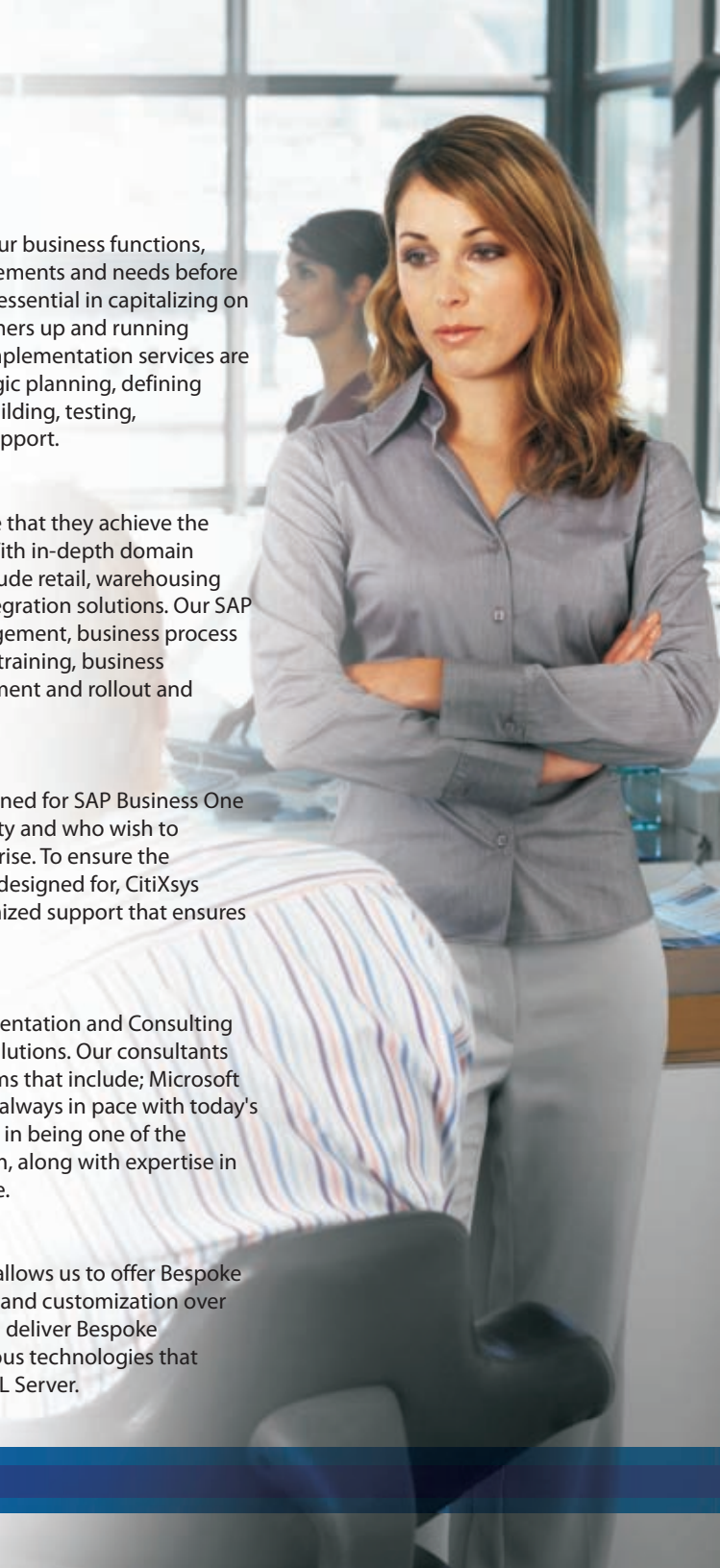
The InterCompany Consolidation is a unique service designed for SAP Business One companies that control more than one legal business entity and who wish to implement the InterCompany solution across their enterprise. To ensure the InterCompany solution delivers the business benefits it is designed for, CitiXsys consultants work closely with the client, providing customized support that ensures optimization of the solution and its financial investment.

### Enterprise Integration

CitiXsys' services portfolio includes Development, Implementation and Consulting services that provide end-to-end Enterprise Integration solutions. Our consultants are well versed and work on the latest technology platforms that include; Microsoft .NET and JAVA, ensuring your technological investment is always in pace with today's dynamic business environment. In addition, we take pride in being one of the pioneer companies to deliver solutions on the B1i platform, along with expertise in SAP Business One integration within the mySAP landscape.

### Bespoke Development

CitiXsys' wealth of professional and customer experience allows us to offer Bespoke Development services to companies that require add-ons and customization over and above the standard SAP Business One application. We deliver Bespoke Development solutions using our team's expertise in various technologies that include: SAP Business One SDK, Microsoft .NET and MS SQL Server.



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